

FSSC: DELIVERING TRUST AND IMPACT

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INTEGRITY PROGRAM

INTEGRITY PROGRAM DEPARTMENT

Strategy & Management

License Management

- Approval
- Maintenance

Certification Integrity

- Desk Reviews
- Office Assessments
- Witness assessments

Brand Protection

- Complaints
- Serious Events Management

Compliance Breach

- Non-conformity Management
- Sanctions
- Exemptions

Performance Evaluation

- On Boarding Program
- Partner Performance Program

Knowledge Management & Support

- Webinars
- Helpdesk
- Conferences
- Articles

Internal Operation Processes (Career Development, KPI's, Documental Structure, Qualification)

Continual Improvement Process

WHO WE ARE



Elsabe Matthee
Technical Director

Compliance



Compliance Manager



IP Officers

Certification Integrity



CI Planner



IP Assessors

Performance



Performance Manager



IP Officer

ENHANCE TRUST

ENHANCED SUPPORT

Get Engaged!

EFFECTIVENESS

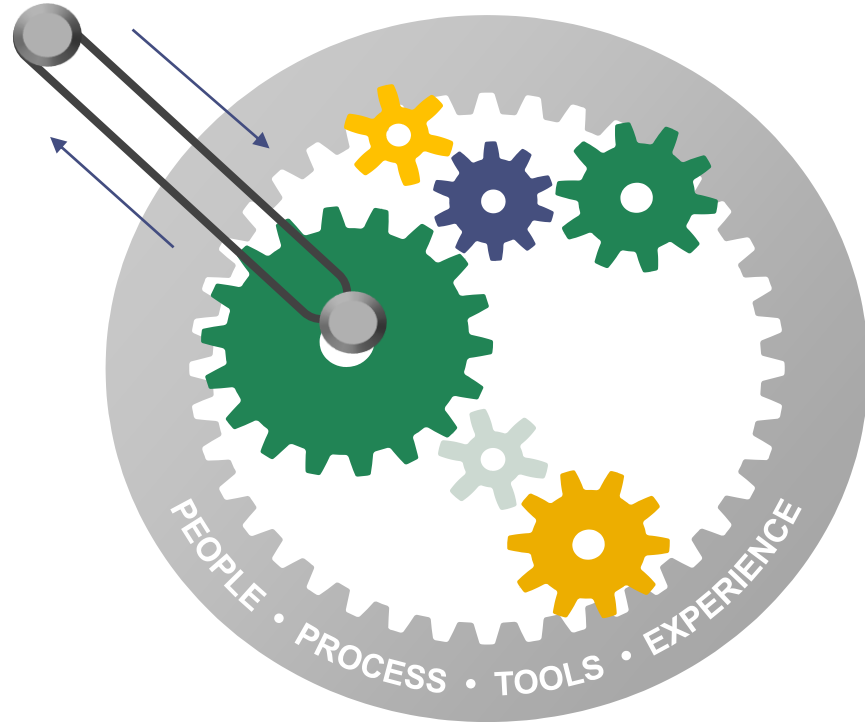
Do More!

DIGITALIZATION

Analyze it Fast!

CONTINUAL IMPROVEMENT

Do it Better!



ON-BOARDING PROGRAM

CB ON-BOARDING PROGRAM

Purpose

Assist new CBs (joining FSSC) in understanding Scheme requirements

Aim

Improved CB performance

- Structured approach
- Training
- Mentoring
- Monitoring
- Performance

Commenced in 2021

MAIN COMPONENTS OF THE FSSC ONBOARDING PROGRAM



Mentoring

Clarity in achieving the objectives
Through the duration of the program
Interactive



Monitoring

Desk Reviews
Office Assessments



Training

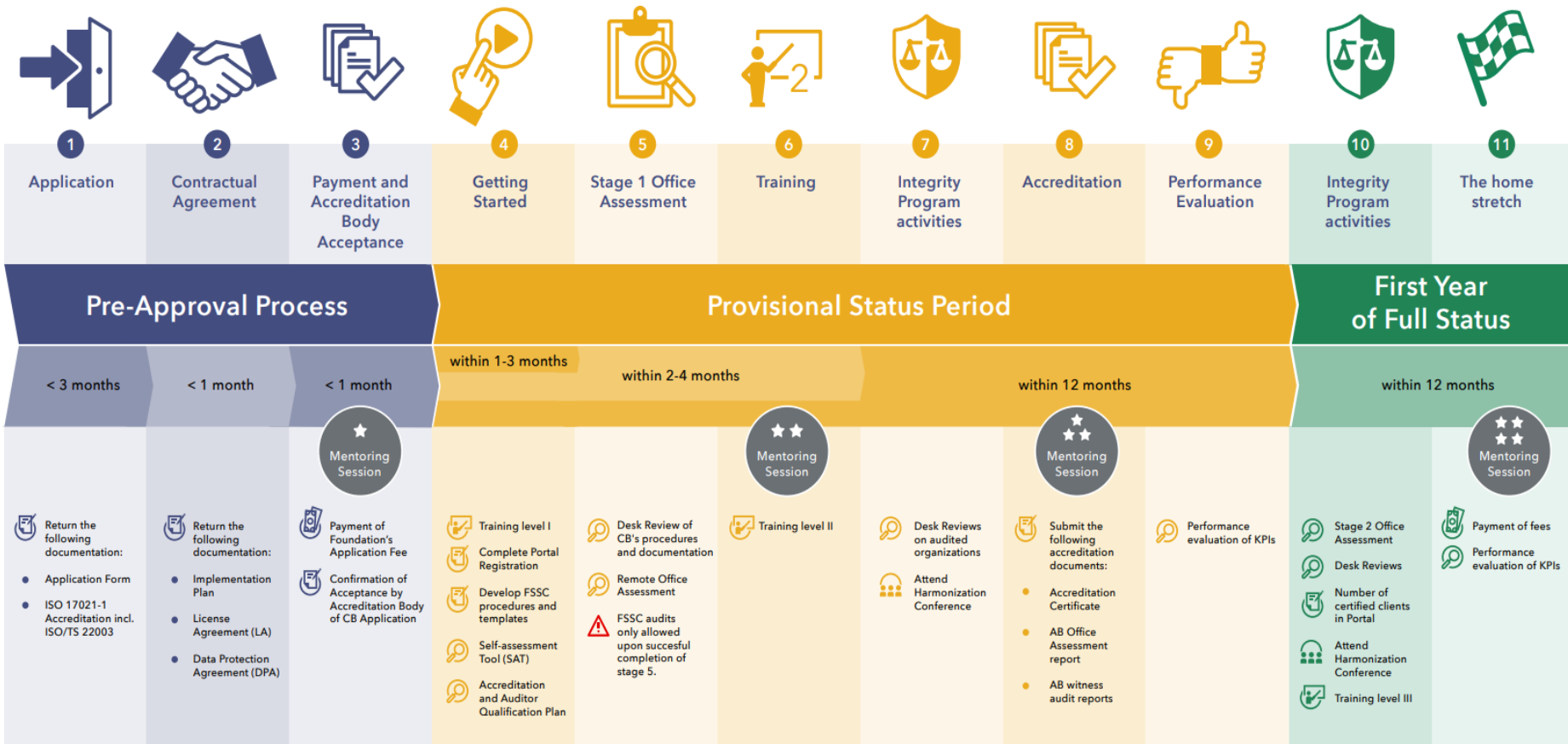
Technical, Portal, IP Topics
E-learning including exams



Performance

KPI Monitoring
Results of Training
Nonconformity Trends

FSSC 22000 Onboarding Program



administrative task



financial task



training



assessment, evaluation or audit



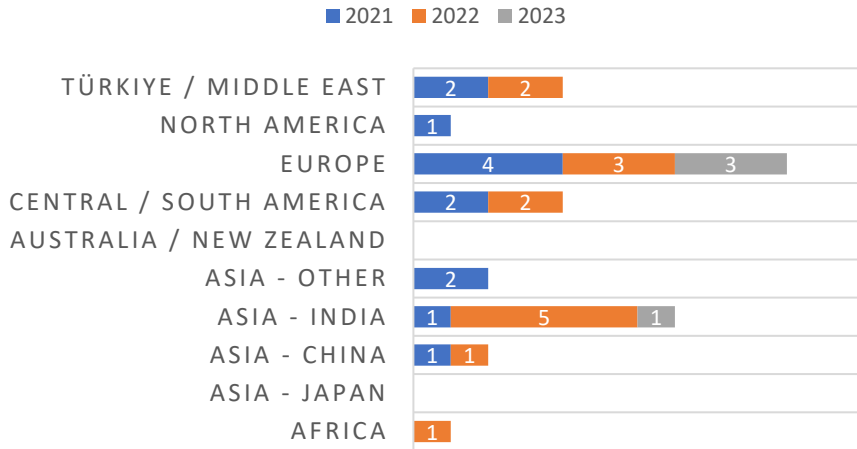
conference



important remark

GET ENGAGED

CERTIFICATION BODIES JOINED



31 New CBs applied since 01-2021

64% Success Rate

Key Learnings:

Transparency: KPI monitoring since the beginning

Mentoring Element

PARTNER PERFORMANCE PROGRAM

DO MORE



Performance to the next level



Positive drivers



Enhance partnership



Transparency

DO MORE

Audit Team Qualification for
Scope of Certification

Minimum Audit Duration

Audit & Certificate Portal
Registration

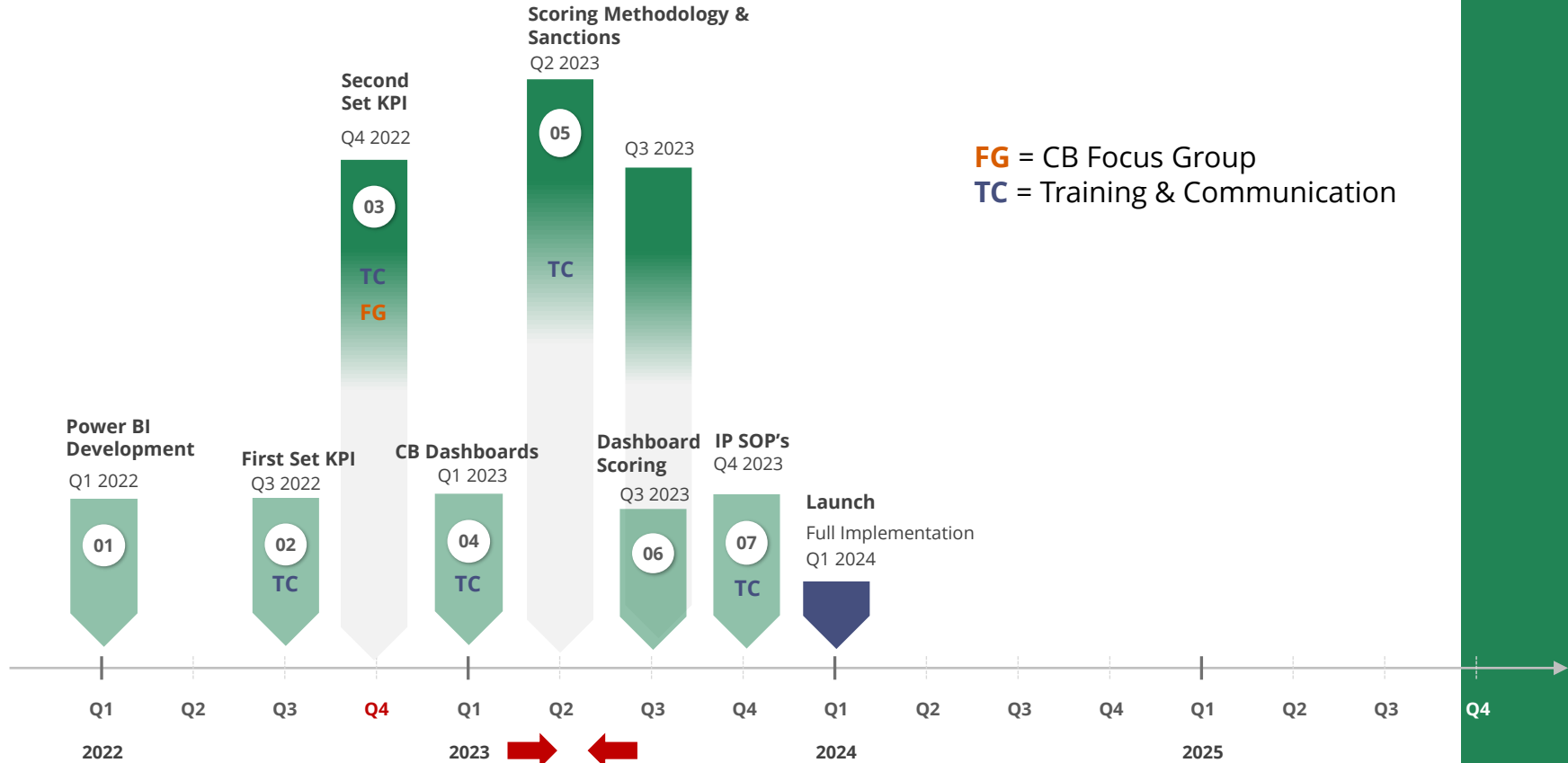


Portal registration of Withdrawn
Certificates

Withdrawal of Suspended
Certificates within 6 months

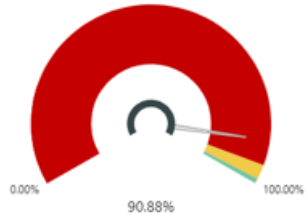
Closure of IP Desk Reviews

PROJECT TIMELINES

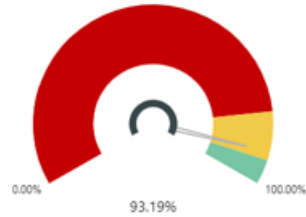


KPI DASHBOARDS

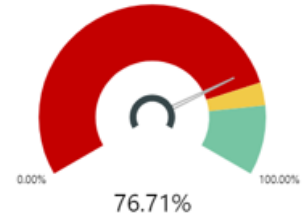
KPI - 1
AUDIT TEAM QUALIFICATION



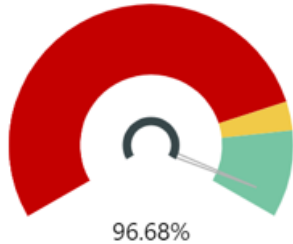
KPI - 2
AUDIT DURATION



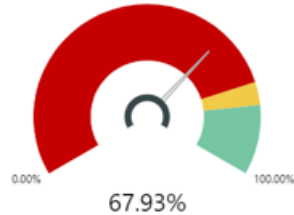
KPI - 3
AUDIT & CERTIFICATE PORTAL REGISTRATION



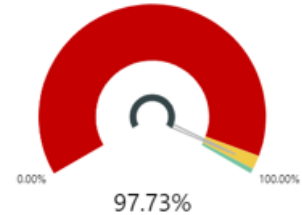
KPI - 4
WITHDRAWAL OR SUSPENDED CERTIFICATES EXCEEDING 6 MONTHS



KPI - 5
PORTAL REGISTRATION OF WITHDRAWN CERTIFICATES



KPI - 6
CLOSURE OF IP DESK REVIEWS



NEXT STEPS

- Encourage CBs to review their own data and dashboards; for 2023 data might not be available for all speedometers yet, e.g., suspensions/withdrawals, so look at your 2022 data as well.
- **Data quality** will play an important role in the KPI measurement and overall performance rating
- Questions: ticket in Helpdesk – select IP and Performance



RISK BASED APPROACH

DO IT BETTER



**CUSTOMIZED
CERTIFICATION
INTEGRITY PROGRAM**



**BASED ON OVERALL
RISK &
PERFORMANCE
LINKED TO THE CB**



**ENCOURAGE AND
DRIVE IMPROVEMENT
OF THE CB SCHEME
MANAGEMENT**



**MAXIMIZE USE OF
RESOURCES: FOCUS
ON THE RIGHT PLACES**

DO IT BETTER

In 2022, we performed a total of 434 desk reviews and 48 office assessments in 30 countries.

The most common nonconformities raised:

Desk reviews

Clause	NC#
6.1 Initial qualification	170
3.2 Audit duration	122
4.1 Content versus Annex 2 or 3	117
3.4 Audit program	97
6.2 Sub-category approval	93
4.4 Audit checklists	92
6.3 Maintenance of competency	85
2.6 Scope statement	69
5.6 Management of CAP and CA	58
7.3 Timeliness of data entry	53
7.1 Data accurate and correct	52

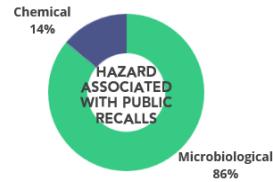
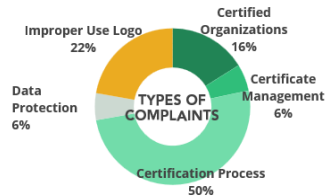
Office assessments

Clause	NC#
Part 3 - 8.3 Data quality control	18
Part 3 - 4.2/A1 Scope Statements	15
Part 3 - 7.2/A4 Certificate design & content	7
ISO/IEC 17021-1: 2015 requirements	6
Part 3 - 5.6 Transfer of certification	6
Part 3 - Annex 2/3 Audit report templates	6
Part 3 - 4.3 Audit duration	5
Part 3 - 4.4 Contract	5
Part 3 - 6.1 Written report	5
Part 3 - 6.2 Nonconformities	5

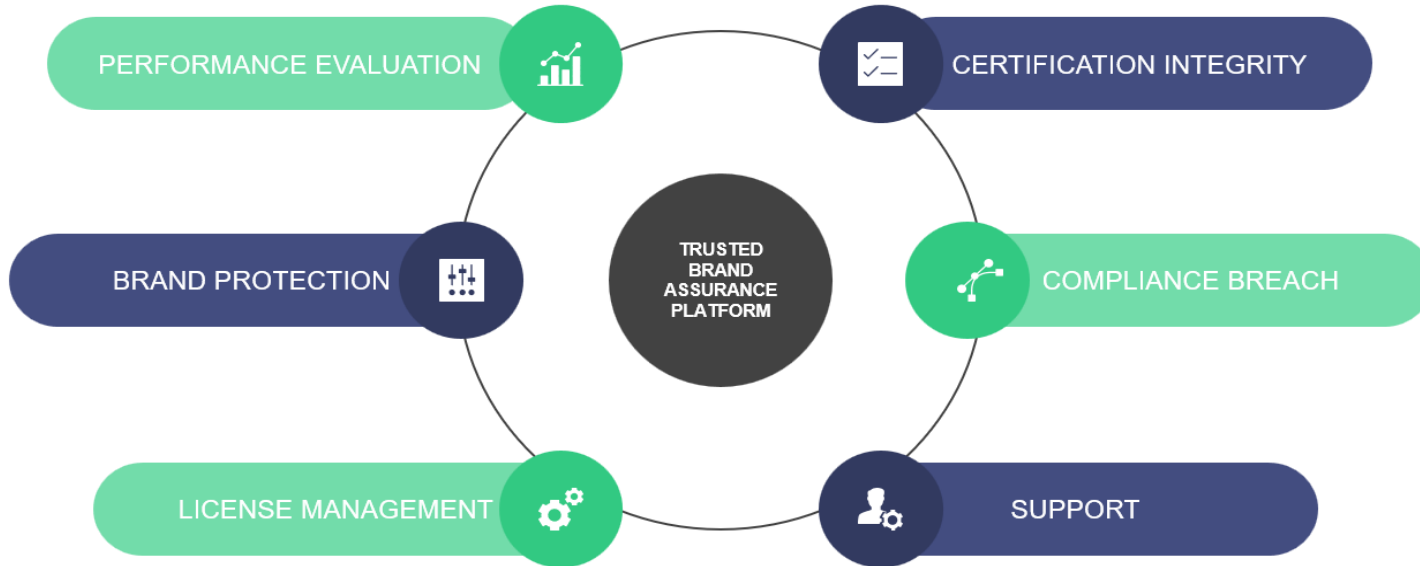
DIGITALIZATION - ANALYZE IT FAST!



Countries associated with Public Recalls reported to the Foundation (2022)



DRIVE THE RIGHT BEHAVIOR



FSSC 22000 VERSION 6

OVERVIEW FSSC 22000



WHO MANAGES FSSC 22000?

The FSSC 22000 Scheme is governed by an independent Board of Stakeholders.

An Advisory Committee ensures transparency and involvement of the industry.

The Advisory Committee reports to the Board of Stakeholders.

CONTINUOUS IMPROVEMENT



OVERVIEW

Main drivers for the development of V6

- Incorporating the requirements of ISO 22003-1:2022;
- Strengthening the requirements to support organizations in their contributions to meeting the UN Sustainable Development Goals (SDGs);
- Editorial changes and amendments as part of continuous improvement.



BENEFITS

Additional benefits resulting from V6

- The additional food loss and waste requirements support a silo-breaking approach contributing towards the UN Sustainable development goals (SDGs).
- SDG Target 12.3 on Food loss and waste aims to halve per capita global food waste by 2030



BENEFITS

Additional benefits resulting from V6

- Incorporates quality control parameters and food safety & quality culture into the Scheme.
- Enhanced measures to aid in certificate authenticity, such as the addition of a QR code to each certificate.
- The Scheme now includes category FII for trading and brokering.
- Further detail has been added in the Scheme document to aid in better understanding and application.

OVERVIEW OF CHANGES

MAIN CHANGES – PART 1

- **Added in the following scopes:**
 - Animal primary conversion, e.g., slaughterhouse (C0)
 - Pre-process handling of plant products (BIII), e.g., fruit and vegetable packhouses
 - Trading and brokering (FII)
 - Pet food moved into category C
- **Removed the following scopes:**
 - Farming scope (Category A)
 - FSSC 22000-Quality

(Sub)Category	Description
BIII	Pre-process handling of plant products
C0	Animal – Primary conversion
CI	Processing of perishable animal products
CII	Processing of perishable plant-based products
CIII	Processing of perishable animal and plant products (mixed products)
CIV	Processing of ambient stable products
D	Processing of feed and animal food
E	Catering / Food service
FI	Retail / Wholesale / E-commerce
FII	Brokering / Trading / E-commerce
G	Transport and storage services
I	Production of packaging material
K	Production of Bio/chemicals

MAIN CHANGES - PART 2

Inclusion of the Scheme Interpretation Articles and the following new additional requirements:

- Food safety and quality culture
- Quality control
- Equipment management
- Food loss and waste
- Communication requirements

MAIN CHANGES - PART 3

Audit duration:

- Based on additional requirements and changes to ISO 22003-1:2022 the basic audit duration calculation has changed.
- Aligned the audit duration calculation with ISO 22003-1:2022
 - T_{MS} has been removed
 - The time for larger organizations has been reduced e.g., $T_{FTE} > 1000$ employees is now 3 days
- Increase in T_{FSSC} by 0.5 MD
- Minimum audit duration is 2 MD
- Reporting writing time is 1 MD
- 1.5 MD exemption for simple process, <20 FTE and max 1 HACCP study
- 1.5 MD may be applied for FII for all audit types

MAIN CHANGES - PART 4

Additional competency for sub-category

Added in additional ways for existing qualified FSSC auditors to be approved for certain (sub)categories:

- Auditors qualified for Category C, may be approved for Category G; and sub-category CIII may be approved for Category E:
 - subject to training and evaluation of the auditor's competency in line with ISO 17021-1 and ISO 22003-1
- Existing FSSC 22000 auditors qualified for at least one (sub)category may extend their approval to Category FII:
 - subject to evaluation of the auditor's competency in line with ISO 17021-1 and ISO 22003-1

V6 UPGRADE PROCESS

UPGRADE PROCESS



- V6 of FSSC 22000 has been published, incl. a main changes version.
- 12-month transition window to allow organizations to prepare for the new Version.
- First audits to Version 6 will commence from 01 April 2024.

UPGRADE PROCESS

- All organizations will have to complete the V6 upgrade audit before 31 March 2025.
- No audits to V6 will be possible before 1 April 2024.
- Refer to the Version 6 Upgrade Process published by the Foundation on the FSSC website: www.fssc.com.

E-LEARNING

HARMONIZATION PROGRAM

- Launched in Q4 2022.
- Mandatory training for CB and AB representatives.
- New modules published each quarter.
- Self-enrolment now possible with redemption codes.



VERSION 6 TRAINING

- Part 1 to 5 eLearning training will be published in July 2023
- Mandatory for primary contact person and qualified auditors.



GUIDANCE DOCUMENTS

CURRENT GUIDANCE DOCUMENTS

Updated versions of the current guidance documents will be published during Q3 of 2023.

This includes guidance documents on:

- Food safety and quality culture
- Environmental monitoring
- Food defense
- Food fraud
- Transport tanker cleaning



NEW GUIDANCE DOCUMENTS

New guidance documents will be published by Q4 of this year.

This includes guidance documents on:

- Food loss and waste
- Equipment management
- Quality control

TRANSLATIONS

TRANSLATED SCHEME VERSIONS

Translated versions of the Scheme documents will be available beginning of Q4 of 2023.

This includes the following languages:

- Chinese
- Japanese
- Portuguese
- Spanish
- Turkish

FSSC 24000

INTRODUCTION TO FSSC 24000

FEATURES

- ✓ Social Management System (**SMS**) - **ISO-aligned**
- ✓ Voluntary Certification Scheme;
- ✓ Aim: ensure organizations provide **safe and fair working conditions**, meet **business ethics** requirements, and apply **due diligence** in their supply chain management;
- ✓ Recognition to certified organizations through a public register;
- ✓ Governance and oversight of certification through the Foundation's Integrity Program = **TRUST**;
- ✓ Create **IMPACT** linked to the UN Sustainable Development Goals.



STRUCTURE AND SCOPE OF FSSC 24000

STRUCTURE & SCOPE

- FSSC 24000 Scheme was developed and is managed by the independent non-profit Foundation FSSC, which is the legal owner of the FSSC 24000 Scheme.
- The Scheme is governed by the Board of Stakeholders. Within the Board, the interests of various parties involved in the supply chain are represented.
- The Board is supported by an Advisory Committee for technical input and recommendations.
- More information on the Foundation, the members of the Board of Stakeholders, and the Advisory Committee on the [FSSC website](#).

STRUCTURE & SCOPE

PAS 24000 Management System Part

PAS 24000 chapters 4-10 provides a common framework across the supply chain to manage requirements and communication and continually improve the system.

PAS 24000 Annex A

PAS 24000 Annex A defines minimum requirements to ensure a base level of social performance.

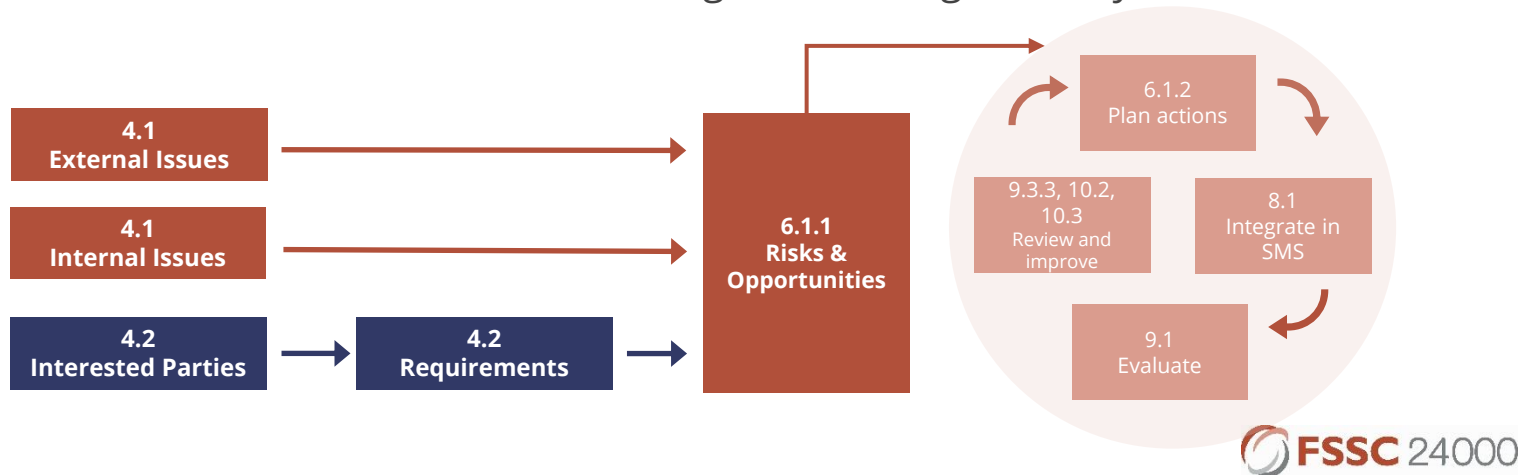
FSSC 24000 Requirements

FSSC 24000 specific requirements ensure consistency and integrity, and provide governance and management of the scheme.

STRUCTURE & SCOPE



- ISO Management System standards help structure, focus, and drive continuous improvement in an organization – resulting in a high-impact management system.
- ISO management principles (according to the Harmonized Structure) ensure a robust and effective integrated management system.



FSSC 24000 VERSION 1, 2022

- ✓ FSSC 24000 Scheme
- ✓ Board of Stakeholders decision list
- ✓ Annex 1 | FSSC 24000 CB Scope statements
- ✓ Annex 2 | FSSC 24000 CB Audit report requirements
- ✓ Annex 3 | FSSC 24000 CB Certificate Template

All documents can be downloaded from the [FSSC website](#) for free.

GUIDANCE DOCUMENTS

Guidance Documents are available to assist with implementing FSSC 24000:

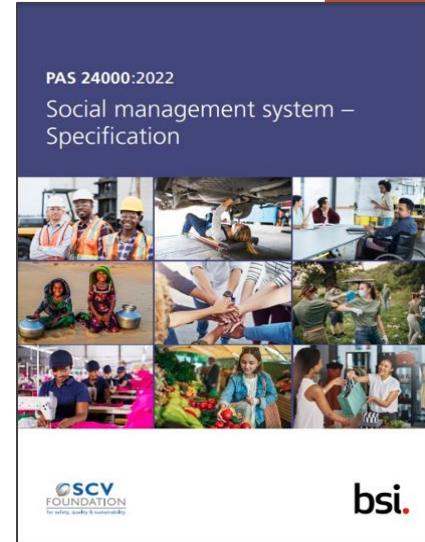
- ✓ Assessment of Risks and Opportunities
- ✓ Context of the Organization
- ✓ Operational Planning and Control
- ✓ Social Procurement and Human Rights Due Diligence

New Guidance Documents are being developed and will also be made available for free on the [FSSC website](#) during 2023.

PAS 24000:2022

- Requirements for a social management system (SMS)
 - Framework of policies, processes, and procedures used by an organization to ensure that it can fulfill all tasks required to achieve its social objectives so that its workers are:
 - ✓ treated fairly, and
 - ✓ provided with a safe working environment.
- Minimum requirements for a base level of social performance
 - ✓ Labor relationships
 - ✓ Human rights
 - ✓ Health and safety
 - ✓ Work and business ethics
- BSI commitment to make PAS 24000 a standard of the ISO family in the future.

Download for free from the [FSSC website](#).



STRUCTURE & SCOPE

- Organizations in the consumer goods manufacturing and processing sector (food and non-food), including their related service providers.
- Scope refers to the economic sector/activity with related IAF codes (According to IAF ID1 – Models for EMS and QMS Accreditation Scopes):
 - *Exclusions:* Processing and manufacturing and the related trade of tobacco and tobacco products, fur and fur products, weapons, explosives and ammunition, and nuclear fuel products.

FSSC 24000 PROGRESS UPDATE

PROGRESS UPDATE

- **E-Learning:** Part 1, Part 2, and Part 3 training have been published on the Foundation FSSC Learning Platform.
- Ongoing applications for **SSCI benchmarking** and **IAF approval**.
- Completion of the **FSSC 24000 audit report**, which is automatically populated in the Assurance Portal using predefined fields.
- Continuous participation in the **IDH Living Wage** working group, as well as
- Participation in the **UNGC Business & Human Rights Accelerator** program.
- FSSC 24000 **Scheme Interpretation Articles** in MyFSSC in development.

FSSC 24000 LICENSING

LICENSING

Pre-approval process:

- 1) Submit application package (ip@fssc.com)
 - Completed application form & Copy of existing accreditation to ISO 17021-1
- 2) Contractual documentation – 1 month
 - Signed license agreement & Data Protection Agreement (DPA)
 - Implementation plan (resource analysis/business plan)
- 3) Initial one-time CB entry fee for 2023 - 50% discount to €5,000
- 4) AB acceptance; Counter-sign license and DPA → Provisional license

LICENSING

Provisional status: 1-3 months

- 1) Mandatory training course (E-learning) – scheme managers and auditors
- 2) Auditor qualification & accreditation plan (Auditors: APSCA approved)

Mentoring
session

- 3) Desk Review & Office assessment (remote) – CB procedures
 - 4) Can conduct unaccredited audits after approval from FSSC
- 12 months to gain accreditation to FSSC 24000 from provisional license date

Full license

FSSC TRENDS AND MARKET OPPORTUNITIES



TOPICS

- 01.** Trends and Market Opportunities
 - FSSC 22000
 - FSSC 24000
- 02.** How can we support you?

TRENDS AND MARKET OPPORTUNITIES

FSSC 22000



WHY FSSC 22000?

Framework for a robust and effective Food Safety Management System

Uses existing ISO standards (benefits from the Harmonized Structure, facilitating IMS)

Science-based:

- developed by international experts
- reliable

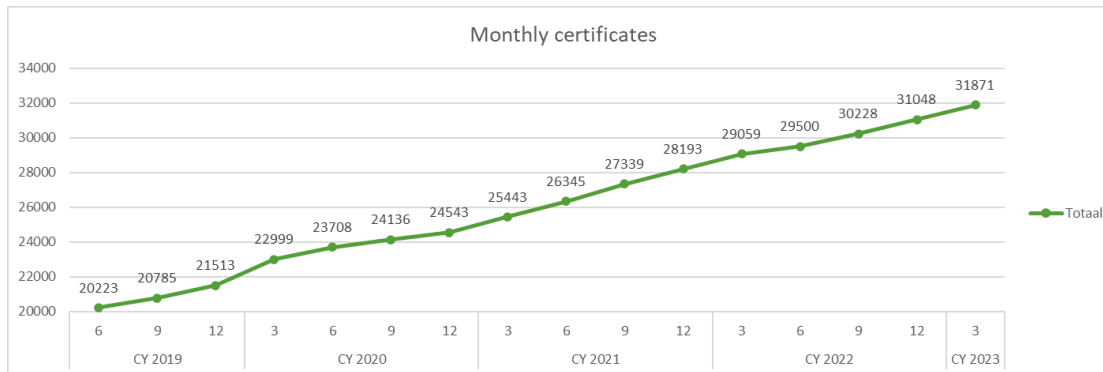
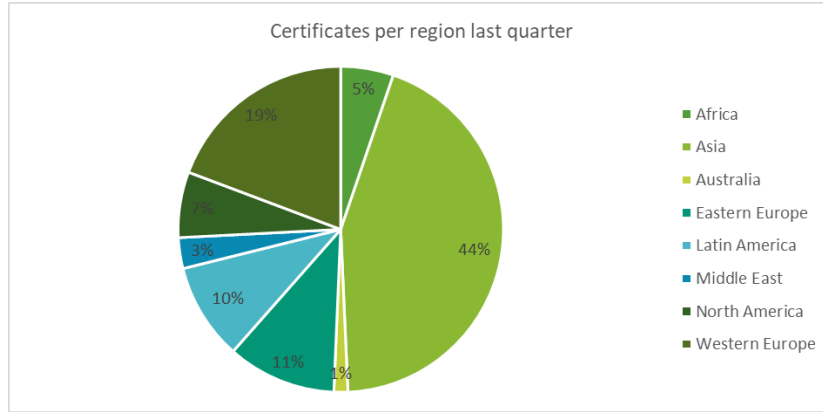
GFSI recognized and globally accepted

Robust Integrity Program, leading to reliable audits and certification

Applicable sector specific technical specifications for PRPs fully included

Covers multiple sectors in the Food Supply Chain

FSSC 22000: SOME FIGURES



ANNUAL GROWTH 2022

Regions	Certificates 1 Jan 2023	Growth 2022	
Africa	1626	165	11,3%
Asia	13573	1550	12,9%
Australia	435	38	9,6%
Eastern Europe	3410	232	7,3%
Latin America	2985	243	8,9%
Middle East	943	139	17,3%
North America	2021	109	5,7%
Western Europe	6073	397	7,0%
Total	31070	2873	10,2%

Category/Sector		Certificates 1 Jan 2023	Growth 2022
A	Farming	3	50,0%
C1	Perishable animal products	4795	8,6%
C2	Perishable plant products	3216	14,7%
C3	Perishable mixed products	2404	16,9%
C4	Ambient stable products	17289	10,2%
D1	Feed	194	24,4%
D2a	Petfood dogs and cats	205	15,8%
D2b	Petfood other	33	6,5%
E	Catering	73	10,6%
F	Retail / Wholesale	202	21,7%
G1	Transport and storage perishable food and feed	285	35,1%
G2	Transport and storage ambient stable food and feed	425	62,8%
I	Packaging materials	4720	12,5%
K	Bio-chemicals	3949	11,7%

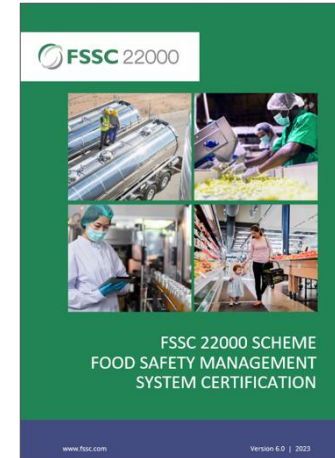
ANNUAL GROWTH PER COUNTRY

Top 25 Countries	Certificates 1 Jan 2023	Growth 2022	
China	3734	415	12,5%
Japan	3122	230	8,0%
India	2135	327	18,1%
United States	1575	92	6,2%
Korea, Republic of	1268	125	10,9%
Mexico	1079	63	6,2%
Netherlands	964	22	2,3%
South Africa	957	66	7,4%
Russian Federation	874	64	7,9%
Türkiye	837	131	18,6%
Italy	687	72	11,7%
Brazil	650	51	8,5%
Germany	625	56	9,8%
Thailand	602	83	16,0%
France	598	37	6,6%
Indonesia	545	63	13,1%
Spain	501	32	6,8%
Taiwan, Province of China	436	81	22,8%
Canada	425	9	2,2%
Switzerland	423	11	2,7%
Greece	419	42	11,1%
Vietnam	388	56	16,9%
Malaysia	380	33	9,5%
Argentina	376	24	6,8%
Poland	331	16	5,1%

Additional fast-growing countries	Certificates	Growth since last year	Growth since last year %
Egypt	303	71	30,6%
Philippines	239	49	25,8%
Norway	174	27	18,4%
Portugal	125	18	16,8%
Ecuador	101	14	16,1%
Kenya	144	18	14,3%
United Arab Emirates	130	16	14,0%
Romania	265	28	11,8%
Singapore	114	12	11,8%
Australia	297	30	11,2%
United Kingdom	182	18	11,0%
Costa Rica	143	14	10,9%
Chile	136	13	10,6%

MARKET OPPORTUNITIES

- FSSC 22000 has a steady growth of 10% per year
- ISO 22000 transition (est. 20.000 stand-alone certificates)
- New sector: Trading and Brokering
- FSSC 22000 offers all the benefits of IMS
- Growing sectors: transport, retail/wholesale, feed, and pet food, packaging materials
- SMEs: FSSC Development Program
- FSSC On-Site
- Additional benefits from Version 6
- Collaboration with and acceptance from external stakeholders



MARKET OPPORTUNITIES

FSSC 24000

MARKET OPPORTUNITIES

- Initial market potential:
 - Food industry and related supply chain
 - Organizations using the ISO Management System Approach (Harmonized Structure)
- **FSSC 22000 certified organizations: > 30,000**



MARKET OPPORTUNITIES

- Organizations certified to ISO standards (Food & Beverage):
 - ISO 22000: 14,450 (estimated stand-alone)
 - ISO 9001: 23,700
 - ISO 14001: 6,600
 - ISO 45001: 3367
 - The ISO certification will overlap with FSSC 22000 to a certain extent; rough estimation of the additional market potential in total: 20,000
- **Estimation of total market potential within the F&B Industry: 50,000**

BENEFITS OF FSSC 24000

BENEFITS FOR ORGANIZATIONS

FSSC 24000

ISO Management System Approach

PAS 24000: independent international standard according to the Harmonized Structure (HS):

- possible to integrate with other Management Systems, including combined audits,
- resulting in improved alignment throughout the organization and a reduction in the number of audit events.

Facilitates continuous improvement of the social performance of the organization

Risk Based Approach

Owned by Foundation FSSC, the non-profit, independent Scheme owner & leading premium brand for Food Safety Management System (FSMS) Certification

Robust Integrity Program and Scheme Governance:

- Leading to reliable audits *and accredited third-party certification*

Accredited certificate with three-year validity and annual surveillance audits

Visibility through a *publicly* available register of Certified Organizations on FSSC website

BENEFITS FOR ORGANIZATIONS

FSSC 24000

SSCI recognized (planned 2023) and as a result globally accepted

Future: possibility for audit report and data sharing through Assurance Platform

Facilitates supply chain management through responsible social procurement and due diligence processes

Agility through leveraging additional requirements as needed

Allows for customization to add organization-specific requirements

Affordable annual certification fee due to non-profit character and membership not required

Free downloads of PAS 24000 and FSSC 24000 scheme documents

Guidance documents available for a successful implementation

Organizations used to work with ISO-based management systems are likely to experience a smooth implementation of the management principles of the scheme

Future: support program for SMEs

VALUE PROPOSITION CBS

FSSC 24000

Market potential based on the ISO Management System approach

3-year certification cycle allows a 3-year contract with clients

FSSC is a premium brand in food and beverage offering support to our partners via:

- MyFSSC (support desk)
- Webinars, Insights Event
- Local representation and support
- Harmonization Program (e-learning)
- Integrity Program: lower risk of underperforming CBs
- Being a collaborative partner
- Robust and agile Scheme due to additional requirements

HOW CAN WE SUPPORT YOU?

GLOBAL REPRESENTATION



HOW CAN WE SUPPORT YOU?

Market Development

- Market data: trends and opportunities
- Local insight and regional support from global representatives
- Collaborate on external webinars and conferences, contribute to internal presentations and meetings
- Create market demand and increase visibility with success stories
- Promotional materials
 - Videos and Brochures
 - Insights series of public webinars
 - Presentations and articles
 - Case studies

<https://www.fssc.com/about/media/>

HOW CAN WE SUPPORT YOU?

Technical, Integrity, and Digital

- MyFSSC
- Technical webinars
- Technical newsletters
- Guidance documents and interpretation articles
- Harmonization Program
- Insights Webinars
- Any questions/requests: raise a Ticket!

**THANK
YOU**



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Foundation FSSC



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