

BUILDING TRUST TOGETHER

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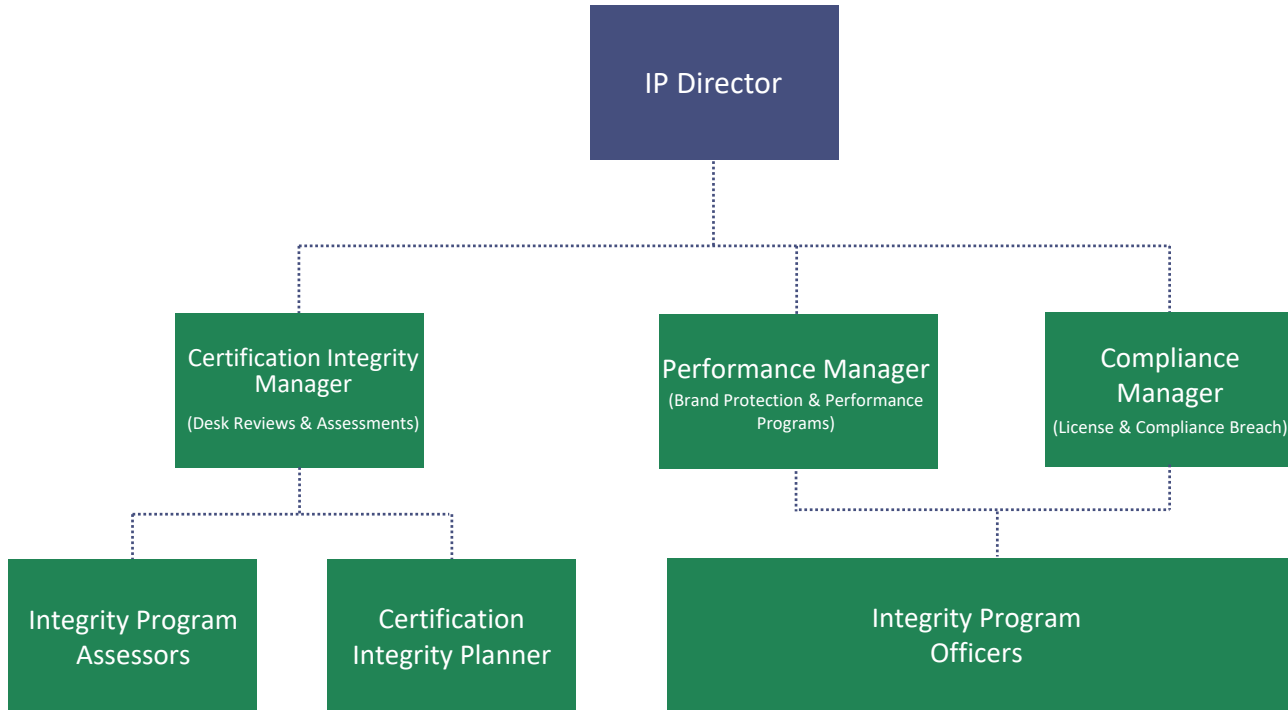
20 June 2024



INTRODUCTION

- Who is the IP Team?
- What does the IP team do?
 - Certification Integrity
 - Performance
 - Compliance
- Range of processes from onboarding new CBs to monitoring performance as well as conducting Office Assessments and Desk Reviews for existing CBs.

IP DEPARTMENT STRUCTURE



To support the FSSC vision of "Creating a better world" by delivering an integrity program that provides trust through education, accountability, and transparency.

To deliver integrity by prolonged, consistent, and active senior management commitment through a robust series of processes that ensure high-quality, consistent, and reliable outcomes for the end user.

IP MISSION

Grades all

CB filter for all pages

All

Period

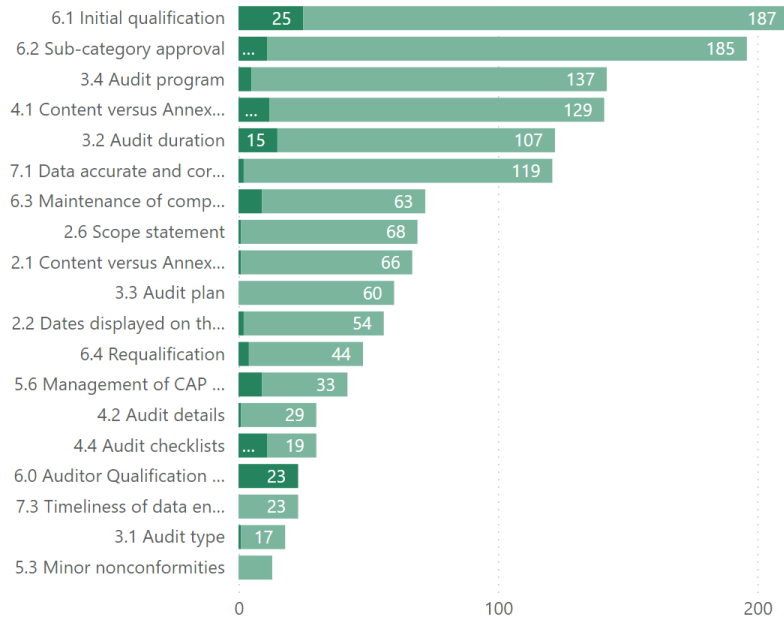
2023

Period

2024

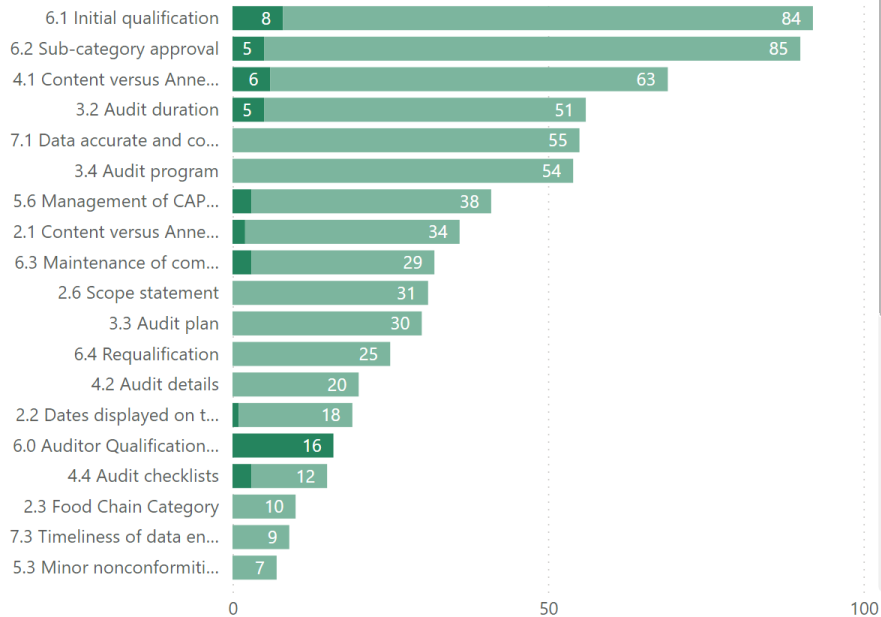
Selected period: 2023

NC Grading ● Major ● Minor



Selected period: 2024

NC Grading ● Major ● Minor



All CB: 2023

Minor	Major	#DRs	NC/DR
1410	145	471	3.30

No CB selected

Minor	Major	#DRs	NC/DR
1410	145	471	3.30

All CB: 2024

Minor	Major	#DRs	NC/DR
683	57	211	3.51

No CB selected

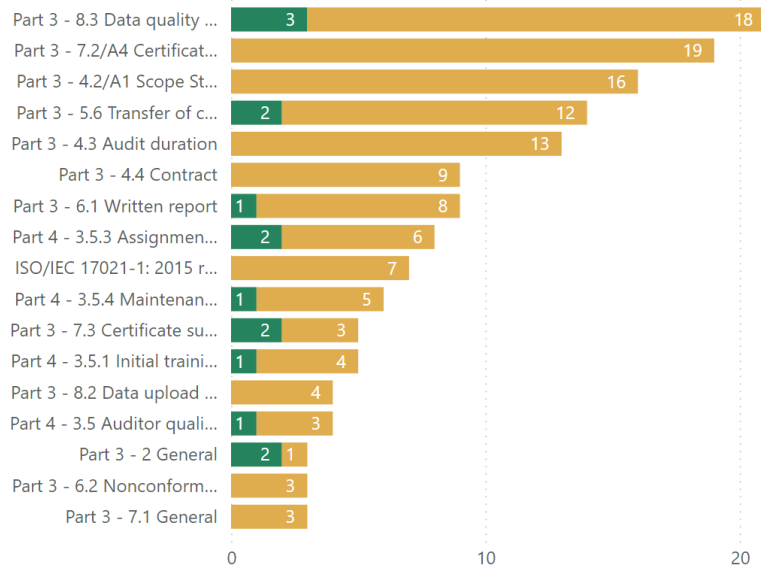
Minor	Major	#DRs	NC/DR
683	57	211	3.51

Period

2023

Count of Clauses of 2023

Rating ● Major ● Minor

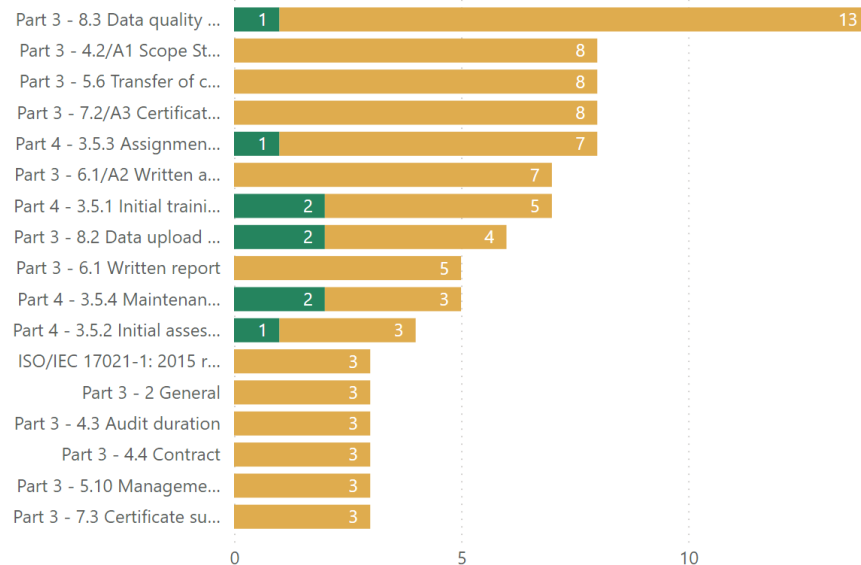


Period

2024

Count of Clauses of 2024

Rating ● Major ● Minor



No CB selected

NCs	OAs	NC/OA
186	55.00	3.38

Average 2023

NCs all cbs	NC/CB.	NC/OA all CBs
186	3.44	3.38

No CB selected

NCs	OAs	NC/OA
137	31.00	4.42

Average 2024

NCs all cbs	NC/CB.	NC/OA all CBs
137	4.42	4.42

KEYS TO INTEGRITY

Transparency

Trust

Risk-based decisions

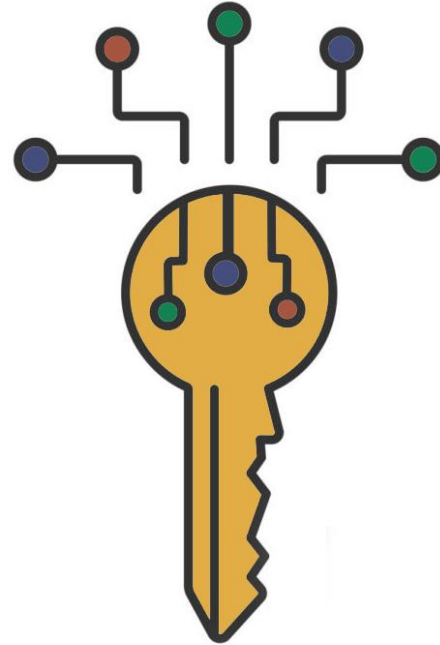
Good quality data

Committed Leadership

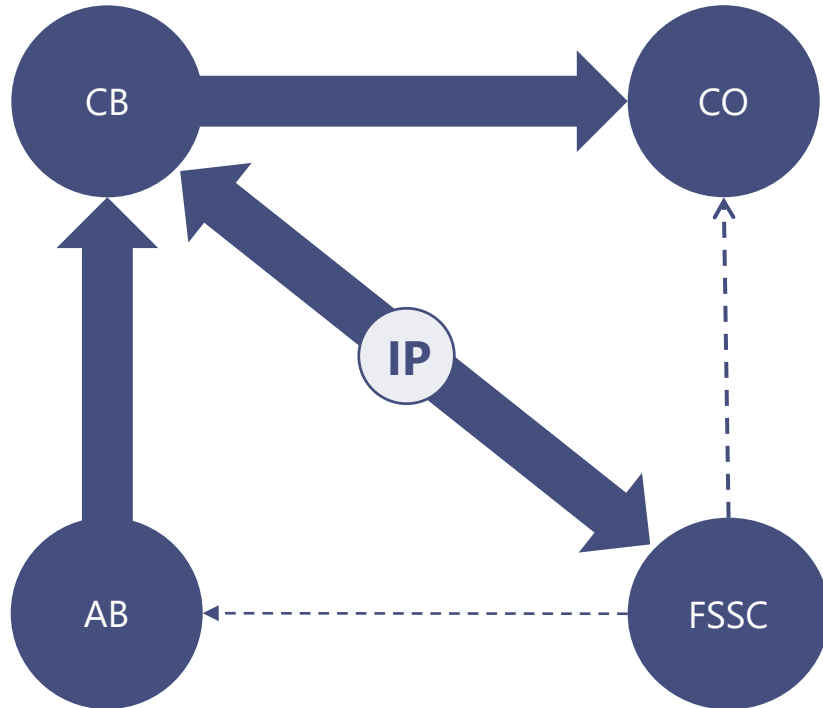
Trained Resources

Clear policies and procedures

Regulatory and legal compliance



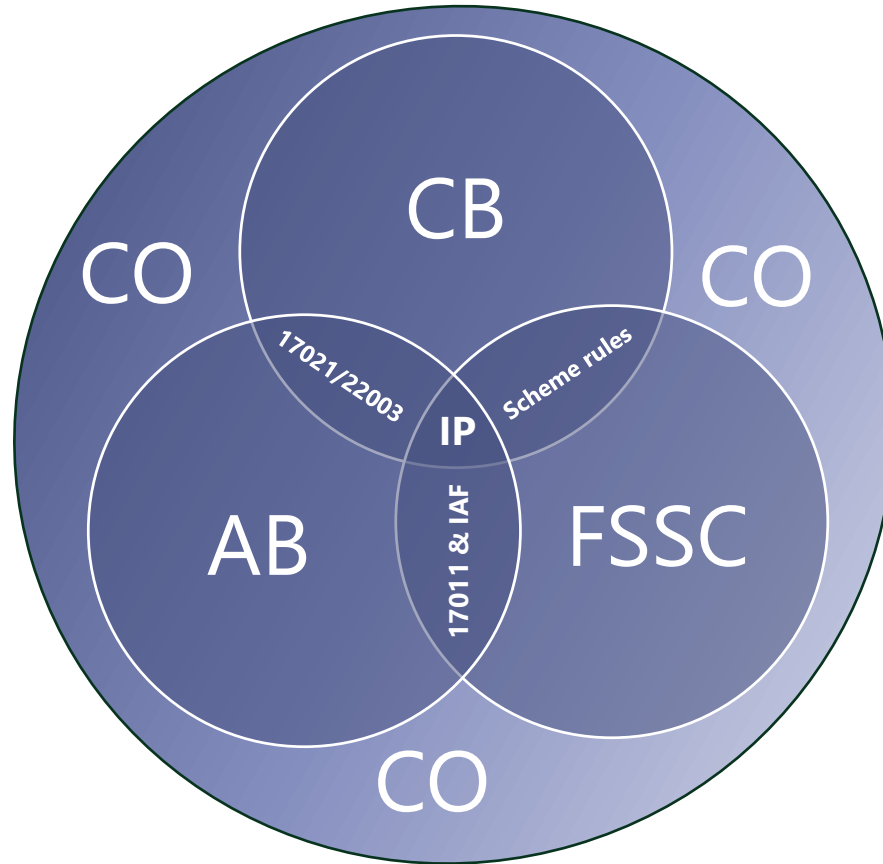
CURRENT IP



- IP is a static system looking at the interaction between the CB and the CPO

Guide to Abbreviations:
AB – Accreditation Body
CB – Certification Body
FSSC – Certification Program Owner
CO – Certified Organisation

FUTURE VISION OF IP



LINES OF DEFENSE

- Delivering a comprehensive Integrity Program requires input from all stakeholders
- FSSC believes that only by working with our partners can we truly deliver trust
- To deliver optimal certification integrity, there are 3 lines of defense to be respected:
 1. CB Governance
 2. AB Governance
 3. FSSC Integrity Program
- What we want to do is to get closer to our partners and better understand their expectations to optimize risk mitigation

VOICE OF THE PARTNER

- In working towards our vision of 'Creating a Better World,' we want to reach out to our partners, both ABs, and CBs and understand how we, as a Foundation, can better collaborate with you.
- Once we have collated all the feedback it will be used to make improvements in the IP program.



ACTIVITY INSTRUCTIONS

1. With the other guests at your table, please consider the questions on the next few slides.
2. Then, please enter your answers into the Yellenge app.
3. Once we have your answers, we will visualize them using a word cloud.
4. You will note that the AB representatives have different questions from the CB representatives so please only answer the question that is relevant to you.

WORKSHOP QUESTION 1

CBs

What aspects of the current IP work well?

ABs

What actions can the Foundation FSSC take to increase the interaction between themselves and the ABs?

WORKSHOP QUESTION 2

CBs

What would you change/improve?

ABs

What data would you like Foundation FSSC to share with you as an AB to help improve the way you conduct assessments?

WORKSHOP QUESTION 3

CBs

What emerging trends do you see that the Integrity Program should consider?

Q&A

THANK
YOU



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